

DR NATURE POLICY ON APPROVAL OF DIRECT SELLING ASSOCIATES ID

Dr. Nature Wellness Pvt Ltd (The, “Company”) is committed to follow the rules and regulations notified by the Ministry of Consumer Affairs, GoI in respect to direct selling.

Therefore, company is taking every possible step to protect the interest of Consumer of the Company and ensures that rights of the consumer must be safeguarded for betterment. Company governing the direct sellers’ actions is making sure that no unfair trade practices shall be followed that would affect the interest of the consumer.

Applicability

This policy shall be applicable in the situations under which if following conditions will not be followed by the direct seller, then it shall result in non-approval of an ID registered with Dr. Nature Wellness Pvt Ltd.

Objective

A direct sellers ID may not be approved and and he/she may be debarred from doing business with the company if he/she fails to meet the policy set for approval of the ID. The main objective behind the idea of non-approval of a Direct Seller’s ID is to ensure to follow upon fair practices by the direct seller in order to protect the interest of the consumer in the long run.

Applicable laws

The Consumer Protection (Direct Selling) Rules, 2021, Consumer Protection Act, 2019, Consumer Protection (E-Commerce) Rules, 2020

Rules for ID Approval and Edit

Any registered ID may not be approved or allowed to do business with DNWPL if the ID holders fail to abide by the following conditions –

1. Any ID created on DNWPL platform is unique and not replaceable, not transferrable and also not replicable.
2. ID of both Husband and wife will not be approved in any case. ID of either of the both will be approved.
3. The associate should provide a valid unique number of PoA/PoI and mobile number. No ID will be approved if these/any of these credentials are found fake.
4. Every ID registered on DNWPL platform is subject to approval if KYC is furnished

within 30 days of its registration. If KYC documents are not furnished within 30 days of registration, the registration shall be cancelled automatically. Approval of ID is mandatory for payment of any commission incurred on behalf of the accrued business of the associate.

5. No ID can remain active, post one month of its creation, without KYC.
6. The KYC documents to be uploaded should be clear and legible. Blur documents shall not be accepted for ID Approval.
7. Associates should refrain of creating duplicate/multiple IDs with same credentials. Such registrations would be cancelled immediately when come into notice.
8. Request for deletion of credentials will not be entertained for an active ID, in any case.
9. Request for edit mobile number, aadhar number, bank details are subject to thorough investigation at the end of KYC department of DNWPL.
10. Request for change of sponsor shall not be entertained for an active and approved ID.
11. DNWPL neither support nor promote inter or intra team transfer of ID, If an associates discontinue with Dr Nature Wellness, he/she can rejoin only after 6 months of producing his request for closing his ID. The request for ID closure should be sent by post, registered mail ID, or registered mobile number duly attached with PAN Card for verification of the signature. No application for rejoining before 6 months will be entertained in such cases and ID shall not be approved.
12. Keeping in mind the fact that sometimes IDs are created unknowingly or unwillingly, in such cases where an associate wants to change his sponsor before KYC approval, he/she can apply for changing sponsors, though the acceptance would be subjected to fact check.

Notification of Changes

We keep our POLICY ON APPROVAL OF DIRECT SELLING ASSOCIATES ID under regular review to make sure it is up to date and accurate. Any changes we may make to this Policy in the future will be posted on this page. We recommend that you re-visit this page regularly to check for any updates.

For any additional questions or support, reach out to info@drnaturewellness.com